

JACKSON'S TIMBER LTD.

TERMS AND CONDITIONS FOR SUPPLY OF TIMBER AND ASSOCIATED PRODUCTS.

1. Definitions

The seller, operating under the trading name, Jackson's Timber Ltd (registered number 3831955), hereafter termed "the company".
The buyer shall be any individual, partnership, company and organisation, hereafter termed "the customer".

2. Availability

The company will use its best endeavours to supply goods in a timely manner but will not be responsible for any delays, however caused.

3. Prices

Prices will be those ruling at the date of quotation or the date of despatch, whichever is applicable. For materials specially ordered, any delivery charges will be added to the customer's account. All prices will be subject to Value Added Tax and any other government duty or tax applicable.

4. Deposits

Where goods are specially ordered at the customer's request the company may, at its discretion, charge a deposit or full price at the time of order.

5. Customer Credit Accounts

The company may at its discretion, grant credit facilities to selected trade customers, based on information supplied by the customer. In so doing, the company may request relevant information from other suppliers, banks and credit reference agencies.

The company reserves the right to withdraw credit facilities if these terms of trading are not adhered to.

6. Payment Terms

Cash Sales

Payment is due in full at the time of collection of the goods or prior to delivery.

Account Sales

Account customers may order goods up to the value of an agreed credit limit. Payment is due for goods supplied by the last day of the month following the month of invoice.

Should the credit limit be exceeded the account will be put on hold until payment is made to reduce the outstanding balance within the credit limit.

If the payment terms are exceeded the full outstanding balance shall immediately become payable and credit facilities may be withdrawn.

7. Customer Identification

Representatives of account customers may be asked for proof of identification or a letter of authorisation from the account holder before the release of goods.

8. Exchange of Goods

Every effort will be made to accommodate customer requirements. Stock items may be exchanged or refunded at the discretion of the company, provided goods are returned in the same condition as they were sold, within seven days of the date of purchase.

Exchanges and/or refunds cannot be given for the following:

- Special machined timber.

In cases where the manufacturer/distributor will accept returned goods all costs incurred, including transport, restocking charges etc. will be charged to the customer.

9. Notification of damage, incorrect goods, shortages etc.

Any claim for damage, incorrect goods or shortages should be notified in writing within the following time limits:

Damaged goods, errors or shortages

Within 3 days of the date of delivery or collection followed by a valued claim in writing within 7 days.

Queries on invoices

Within 21 days of delivery or collection followed by a valued claim in writing within 28 days.

10. Defective Goods

Any claim for defective goods should be reported to the company at the earliest opportunity. The company will carry out its own investigation into the substrate, conditions of use etc. and may request samples of the product for analysis. The company reserves the right to involve the product manufacturer in cases of doubt or dispute.

The company's liability will be limited to replacement or refunding the price of the goods, but will not cover any incidental or consequential losses incurred by the customer.

11. None of the above affects the statutory rights of either party.